

Dear Mr. Long:

I resent you characterizing me as enjoying my relationship with you or your client. Receiving letters that threaten to cost me huge sums of money is not something that I enjoy. Being harassed online in relation to the matter is not something that I enjoy. Having to take time out of my busy work and research schedule to talk to reporters and answer questions is not something I enjoy. Worrying about the possibility that your client will show up and attempt to hurt me is not something that I enjoy. However, I stand up for the things I believe in, and I don't think it is appropriate to let bullies have their way.

You claim that "the purpose of your Reddit postings about Suburban Express has been served". You call me out for highlighting that your client is likely to sue its customers and say that this has no legitimate basis in fact, yet just yesterday your client re-opened suits against twenty-one of his customers.

I'm sure that you can understand that in English, words have meanings dependent on their context. When I say likely in this case, it should obviously be taken in the context of "compared to other transportation options". As far as I know, no competing company has sued any of their customers, and I'm sure none has sued hundreds.

Though my words are perfectly clear — and because they link to the facts that are the basis of my opinion — your demands are meritless. However, I will be elaborating on the basis for my opinion in an upcoming update to the banner. I hope that the new wording proves less confusing for you.

I had intended to remove the banner in question long before now. However, your client has shown that he has no intentions of improving his behavior, and so I believe that it is in people's best interest to avoid Suburban Express at all costs.

Mr. Long, I'm not sure how much your client is paying you, but you should consider the words that you are signing your name to — are they your opinions or your client's? You again come off as foolish in our communication. Did your client inform you he was going to reopen a bunch of the lawsuits right after having you argue that he dismissed them? Your client is a scumbag, a manipulative bully, and operates on some broken, egotistical worldview that I cannot understand. I'm sure you wouldn't want to become like him, and I'm sure as a lawyer you know how perfectly legal it is for me to express my opinions online as I see fit.

--Murph